

USEFUL INFORMATION

USEFUL INFORMATION REGARDING THE PURCHASE OF SERVICES ON OUR WEBSITE

FEE FOR PROCEDURE OPENING

A non-reimbursable inscription fee is obligatory and includes Europ Assistenza insurance, Reimbursement of medical fees and baggage (see "Insurance included in the fee"):

Adults € 35,00 Children 2/11 yrs € 15,00 – For departures from 01/01 to 31/12.

For accommodation in apartments a maximum of 3 adult fees per apartment is required.

For "Last Minute" and "Special Offert":

Adults € 45,00 Children 2/11 yrs € 15,00 – For departures from 01/01 to 31/12.

VARIATION EXPENSES

For any variation whatsoever of accommodation, locality, departure date, and meal treatment after confirmation of booking, a € 15,00 per bill will be required to cover working costs.

FERRY BOOKING

To cover working costs for the booking of ferry trips to and from Sardinia, a fixed flat rate booking fee of € 10,00 per ticket issued will be requested.

INSCRIPTION FEES

All the prices, costs, supplements and inscriptions fees displayed on our site are in Euro (€).

Fees for hotel accommodation include: accommodation in bedrooms with private bathrooms; the meals indicated in the various tables per person per day or per week (unless otherwise specified); obligatory VAT. All extras of a personal nature are excluded, as are tips, and drinks (unless otherwise specified).

Fees for non-hotel accommodation (Farm holiday centres, B&Bs, etc.) include: accommodation in bedrooms with or without private bathrooms; the meals indicated in the various tables per person per day or per week (unless otherwise specified); obligatory VAT. All extras of a personal nature are excluded, as are tips, and drinks (unless otherwise specified).

Fees for accommodation in residence complexes, apartments, holiday homes etc. include: only the use of the property per week (unless otherwise specified); obligatory VAT. All extra costs are excluded: the consumption of water, gas and electricity, final cleaning, bed linen rental and personal extras (unless otherwise specified).

Usually on arrival a deposit must be put down, that is returned at the end of the stay after the condition of the apartment has been checked. Should any of the facilities of the apartment be seen to be absent/unsatisfactory, this must be communicated on receipt of the apartment. Complaints made later cannot be accepted.

START/END OF STAY

Usually in hotels, holiday villages, residence complexes and apartments a stay of at least 1 week is required (unless specified otherwise). In some premises in the peak season (1st-31st August) a longer period of stay may be required, as indicated in the respective tables. Rooms in hotels and camping villages are normally available after 14.00 on the day of arrival, while guests must leave the rooms by 10.00 on the date of departure. Apartments and accommodation in residence complexes are generally given at 17.00 on the day of arrival and must be vacated at 10.00 on the date of departure. Clients are strongly advised to notify the direction of the facilities as soon as possible of arrival/departure at times when the reception office may be closed

THE ACCOMMODATION PROPOSED

All the accommodation proposed in this catalogue has been viewed and carefully picked by Open Sardinia. The official classification, expressed in stars awarded by the various Tourist Boards, is displayed in each table. All the facilities and equipment indicated in the various forms of accommodation really exist. However, due to circumstances beyond our control, a non-functioning, or a delay in the functioning of some service may take place.

SUPPLEMENTARY COSTS

In the various descriptions of the forms of accommodation, all the supplementary costs are displayed. These must be paid in situ on arrival. In all the forms of accommodation with *formula club*, a *club card* must be purchased. This is also to be paid for on arrival.

REDUCTIONS AND OFFERS

Reductions apply exclusively to rates on stays. The offers usually cannot be combined and are valid for stays of a minimum of 7 nights (unless specified otherwise).

FERRY TRIPS

Together with stays one may ask for ferry/air travel to and from Sardinia. Open Sardinia, in collaboration with the most important travel companies, can offer numerous travel solutions

SCHEDULED AND CHARTER FLIGHTS

With the purchase of accommodation it is possible to book air travel on scheduled or charter flights. Open Sardinia can offer you special fares to/from Sardinia from the main airports of the mainland.

TRANSFER

When booking you can also confirm a transfer service to reach the accommodation you have booked. The service is available at reduced prices from and to all Sardinia's airports and ports.

CAR HIRE

Open Sardinia in collaboration with the main car hire companies proposes extremely reasonable rates to all its clients – INCLUDING FRANCHISE – for car hire in Sardinia. With the largest network of offices and a fleet of over 2,000 cars, hiring a car in Sardinia with us is a guarantee for top quality. Check out the exceptional prices!

HOW TO BOOK

You may ask your regular Travel Agent or contact our office by phone or e-mail. On confirmation you will be asked to pay a deposit of 25% of the total price. Payment in full is requested within 30 days of the start of your stay.

DO NOT FORGET

Should a problem of any kind present itself during your stay, we ask you to notify us immediately. This will allow us to take immediate action.

Travel • Stays • Holidays in Sardinia