

General Conditions

General Conditions for Sales contracts of tourism packages

Foreword. The Notion of tourism package is in according to art. 2 n. 1 Legislative decree n. 111 of 17/03/1995 on the realisation of [Law 90/314/CEE](#).

For the Legislation sources, Booking, Payments, Price, Client withdrawal, Cancellation of tourism packages, Clarification regarding cancellation, Modification after departure, Substitution, Obligations of the participants, Hotel classification, Realms of responsibility, Limits to compensation, Obligations of assistance, Complaints and reports, Insurance against cancellation expenses and those of repatriation, Guarantee fund, see [Law 90/314/CEE](#).

Forfeit for cancellation:

- 10% of the total price up to 30 working days before departure;
- 30% of the total price from 29 to 21 working days before departure;
- 50% of the total price from 20 to 10 working days before departure;
- 75% of the total price from 9 to 3 working days before departure;
- 100% of the total price thereafter;

Technical organisation Open Sardinia S.r.l. – Alghero (SS) – Italy

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Civil liability Europ Assistance Italia S.p.a. n° 11897

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Published in accordance with the Regional Sardinian Law n° 13 of 13/7/88 and subsequent additions and modifications

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